

2-1-1 Idaho CareLine Year-to Date Spanish Contacts As of February 2009

[State Fiscal Year (SFY) = July 1, 2008 to June 30, 2009]

Call Classification	July	August	September	October	November	December	January	February	Total Calls
Abuse/Neglect	3	4	5	8	0	0	1	1	22
Adoption	2	2	3	1	0	2	5	2	17
Childcare	85	142	129	128	90	80	115	117	886
Clearinghouse	0	0	0	0	0	0	0	0	0
Dentist	3	2	4	3	5	4	0	4	25
Disabilities (under age 3)	0	3	0		0	1	1	2	7
Disabilities (age 3 & older)	0	0	1	1	0	1	0	1	4
Doctor	8	7	7	5	5	8	7	6	53
Employment / Business	4	2	2	7	4	0	2	4	25
Environmental Health	0	0	0	0	0	0	0	0	0
Financial Service / Benefits	156	234	253	356	327	422	349	377	2474
Foster Care	0	0	1	3	1	3	2	1	11
Fraud	0	1	1	2	1	1	2	1	9
Health Resources	26	20	19	24	9	12	17	20	147
Immunizations	0	2	3	0	0	0	3	1	9
Medicaid (Age 19-)	147	156	202	225	122	145	189	184	1370
Medicaid (Age 19+)	81	101	127	140	133	135	139	133	989
Medicaid Dentist	5	4	2	5	3	3	6	6	34
Medicaid Doctor	12	18	13	20	12	13	24	36	148
Mental Health	1	4	2	2	2	4	2	4	21
Miscellaneous	11	26	15	12	16	16	24	33	153
Senior Issues (Age 60 & older)	2	1	0	0	0	0	2	2	7
Social Security	0	5	6	1	0	3	3	8	26
Substance Abuse	0	0	0	1	1	1	0	1	4
Tobacco	0	0	0	0	0	0	0	0	0
WIC	12	5	17	8	12	6	10	9	79
Total:	558	739	812	952	743	860	903	953	6520

Source: IDHW 2-1-1 Idaho CareLine "Get Connected, Get Answers"

Note: Report displays the cumulative contacts received from Spanish-only speakers to date during the SFY by month, by contact classification, and total contacts to date..